

# FPL PLAN ON RESTORING POWER AFTER A STORM

Florida Power & Light Company monitors every tropical storm and hurricane closely and is prepared to respond safely and as quickly as possible in the event there is an impact on our service territory. Safety is our highest priority; we encourage our customers to make their own preparations and keep safety first.

We have a comprehensive and well-tested storm plan that focuses on readiness, restoration and recovery. If a storm causes damage to the electrical infrastructure in FPL's service territory, our crews will begin work in multiple locations and follow an overall plan that prioritizes groups over individuals:

- FPL first restores power plants and affected transmission lines and substations, which are essential to providing any electric service.
- The company then restores power to the electrical infrastructure that serves critical facilities such as hospitals, police/fire stations, water plants and emergency broadcast centers. Prior to the start of storm season, we worked closely with emergency operations officials throughout our 35-county service territory to update lists of infrastructure and facilities that are critical to the community, such as hospitals, police, fire, communications, water, sanitation services and transportation providers. This information will be used to establish priorities for restoration in any communities that might be affected.
- As we repair critical infrastructure, we will also work to return service to the largest number of customers in the shortest amount of time, including service to the main thoroughfares that host supermarkets, pharmacies, gas stations and other needed community services.
- Once the larger repairs have been made, FPL works to restore smaller groups, converging on the hardest hit areas until every customer is restored.
- Throughout the restoration, FPL will communicate frequently through the news media and [www.FPL.com](http://www.FPL.com) to provide updated estimated times of restoration and other status reports.

We urge our customers to visit [www.FPL.com/storm](http://www.FPL.com/storm) for preparation tips and follow the advice of their local emergency management officials.